

DESCRIPTION OF THE COURSE OF STUDY

Course code	0912-7LEK-D4,7-KP	
Name of the course in	Polish	Komunikacja z pacjentem i jego rodziną
	English	Communication with the patient and his family

1. LOCATION OF THE COURSE OF STUDY WITHIN THE SYSTEM OF STUDIES

1.1. Field of study	Medicine
1.2. Mode of study	Full-time
1.3. Level of study	Uniform Master's study
1.4. Profile of study*	Practical
1.5. Specialization*	lack
1.6. Unit running the course of study	The Faculty of Medicine and Health Sciences
1.7. Person/s preparing the course description	
1.8. Person responsible for the course of study	
1.9. Contact	Wnoz_inm@ujk.edu.pl

2. GENERAL CHARACTERISTICS OF THE COURSE OF STUDY

2.1. Affiliation with the module	Behavioral Sciences With Elements of Professionalism
2.2. Language of instruction	English
2.3. Semesters in which the course of study is offered	4 th
2.4. Prerequisites*	none

3. DETAILED CHARACTERISTICS OF THE COURSE OF STUDY

3.1. Form of classes	Lecture- 15h Classes- 10 h
3.2. Place of classes	Traditional classes in the didactic room of JKU
3.3. Form of assessment	Credit with grade
3.4. Teaching methods	Informative lecture
3.5. Bibliography	Required reading
	Further reading

4. OBJECTIVES, SYLLABUS CONTENT AND INTENDED TEACHING OUTCOMES

4.1. Course objectives (including form of classes)

CI- developing the skills of effective communication, improving the skills of self-presentation and building positive relationships

4.2. Detailed syllabus (including form of classes)

Lectures:

1. Types of personality and communication.
2. Diagrams of the communication process. Communication styles. Barriers in interpersonal communication.
3. Negotiations. Negotiation techniques. Mediation and arbitration

Classes:

1. Nonverbal communication
2. The art of convincing speaking. Persuasion.
3. Communicating in conflict states. Methods of constructive conflict resolution.

4.3 Education outcomes in the discipline

Code	A student, who passed the course	Relation to teaching outcomes
within the scope of KNOWLEDGE:		
W01	understands the importance of verbal and nonverbal communication in the process of communicating with patients and the notion of trust in the interaction with the patient;	D. W4
within the scope of ABILITIES:		
U01	creates the atmosphere of trust during the entire treatment process;	D.U4.
U02	leads conversations with an adult patient, a child and family using the techniques of active listening and expression of empathy, and talks with the patient about his/her life situation;	D.U5.

4.4. Methods of assessment of the intended teaching outcomes

Teaching outcomes (code)	Method of assessment (+/-)																				
	Exam oral/written*			Test*			Project*			Effort in class*			Self-study*			Group work*			Others*		
	Form of classes			Form of classes			Form of classes			Form of classes			Form of classes			Form of classes			Form of classes		
	L	C	...	L	C	...	L	C	...	L	C	...	L	C	...	L	C	...	L	C	...
...W01						+															
...U01												+									
U02																		+			

*delete as appropriate

4.5. Criteria of assessment of the intended teaching outcomes

Form of classes	Grade	Criterion of assessment
lecture (L)	3	Test – 61- 68% Mastering program content at the elementary level
	3,5	Test – 69- 76% Student mastered the majority of program content at a satisfactory level
	4	Test – 77- 84% Mastering the content of the program at a satisfactory level, systematized answers. Problem solving in typical situations.
	4,5	Test – 85- 92% The scope of the presented knowledge goes beyond the basic level based on the supplementary reference literature. Solving problems in new and complex situations.
	5	Test – 93- 100% The scope of the presented knowledge goes beyond the basic level based on independently acquired scientific sources of information.

5. BALANCE OF ECTS CREDITS – STUDENT'S WORK INPUT

Category	Student's workload
	Full-time studies
NUMBER OF HOURS WITH THE DIRECT PARTICIPATION OF THE TEACHER /CONTACT HOURS/	30
Participation in lectures*	20
Participation in classes, seminars, laboratories*	10
Preparation in the exam/ final test*	
Others*	
INDEPENDENT WORK OF THE STUDENT/NON-CONTACT HOURS/	20
Preparation for the lecture*	5
Preparation for the classes, seminars, laboratories*	
Preparation for the exam/test*	15
Gathering materials for the project/Internet query*	
Preparation of multimedia presentation	
Others*	
TOTAL NUMBER OF HOURS	50
ECTS credits for the course of study	2

Accepted for execution (date and signatures of the teachers running the course in the given academic year)

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